

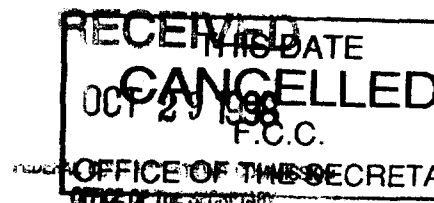


Federal Communications Commission
Washington, D.C. 20554

October 29, 1998

John Paul Cueva, M.D.
Preventive Pediatrics, Ltd
3456 West 79th Street
Chicago, IL 60652

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Dear Mr. Cueva:

Thank you for your letter of September 21, 1998 to the Chairman of the Federal Communications Commission regarding the Commission's Truth-in-Billing and Billing Format Notice of Proposed Rulemaking.

As you know, the Commission found in the Notice of Proposed Rulemaking that it was important that telephone bills be readable and understandable in order to enable consumers to make informed choices about telecommunications services and to protect themselves against telecommunications-related fraud. The Commission has asked for comments from interested parties, particularly consumers, on ways in which telephone bills can be improved to provide consumers with necessary information in a clear manner.

In your letter, you expressed an interest in having your business manager, Mr. David Montgomery, testify before the Commission. We would appreciate the opportunity to learn Mr. Montgomery's thoughts on how telecommunications carriers may improve telephone bills. I have left several messages at your office and Mr. Montgomery's office and am writing this letter now to urge Mr. Montgomery to file comments in the Truth-in-Billing rulemaking. For your convenience, I have enclosed a copy of the Commission's Notice of Proposed Rulemaking for Truth-in-Billing and Billing Format so that you may give it to Mr. Montgomery. In paragraphs 67 through 69 of the Notice of Proposed Rulemaking there are instructions on how to file comments for this proceeding. We urge Mr. Montgomery to review the Notice of Proposed Rulemaking and to file comments to be part of the record in this proceeding. The deadline for initial comments is November 13, 1998, and the deadline for reply comments is November 30, 1998.

We look forward to hearing from yourself or Mr. Montgomery. Please do not hesitate to call me at (202) 418-0996 if you have any questions.

Sincerely,

Anita Cheng
Attorney, Formal Complaints and
Investigations Branch
Enforcement Division
Common Carrier Bureau

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21 September 1998

Mr. Bill Kennard, Chairman
Federal Communications Commission
1919 M Street
Washington, D.C. 20554

Certified Mail
#Z 559 828 852

I read with personal and professional interest a newspaper article about your efforts to make telephone bills "simpler and more informative" (Chicago Sun-Times 09 September 1998).

My business manager, Mr. David Montgomery, has been in a months-long struggle with Ameritech to get our telephone charges "unbundled" and to get non-technical explanations for them. Ameritech's latest tactic is simply not to respond to our inquiries.

Mr. Montgomery would like to testify before your Commission during your hearings on telephone billing and other telephone company-consumer relations.

Regarding telephone company-consumer relations, we had a particularly disturbing incident. Ameritech had terminated service to one of my offices and could not explain why it had done so. In speaking with the "executive offices" of Ameritech, Mr. Montgomery stated how this loss of service to a pediatrician's office was particularly dangerous as it could result in the "injury or death of a child" who had, for example, ingested poison and whose parents were trying to reach their doctor for medical assistance. Ameritech's response was laughter. This incident was documented and not denied by Ameritech.

Thank you for your attention to this correspondence.


John Paul Cueva, M.D.

cc: Mr. Notebaert--Ameritech

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